

QUARTERLY PHYSICAL REPORT OF OPERATIONS
Y2022

BAR No. 1

Department : Philippine Overseas Employment Administration
Agency :
Operating Unit :
Organization Code :

Current Year Appropriations
Supplemental Appropriations
Continuing Appropriations
Off-Budget Account

| Particulars | UACS CODE | Physical Targets | | | | | Total | Physical Accomplishments | | | | Total | Variance as of | Remarks | | | |
|--|-----------|------------------|----------|----------|----------|-------------|-------|--------------------------|----------|---|--|--|--|---|----------------|--|----|
| | | 1st Qtr. | 2nd Qtr. | 3rd Qtr. | 4th Qtr. | 7=(8+9+5+6) | | 1st Qtr. | 2nd Qtr. | 3rd Qtr. | 4th Qtr. | | | | 12=(8+9+10+11) | 13=(7+12) | 14 |
| Part A | | | | | | | | | | | | | | | | | |
| I. OPERATIONS | | | | | | | | | | | | | | | | | |
| Overseas Employment and Welfare Services | 301000000 | | | | | | | | | | | | | | | | |
| Outcome Indicators | | | | | | | | | | | | | | | | | |
| 1. Percentage of clients who rate POEA services as good or better ¹ | | | 94% | | 94% | | | | | 94.22% | | | | 94.14% | 0.14% | Surpassed Target | |
| 2. Percentage of registered jobseekers placed for overseas employment ² | | | | 5% | | | | | | 1.25% | 1.51% | 2.03% | 1.70% | 6.49% | 1.49% | Surpassed Target | |
| Output Indicators | | | | | | | | | | | | | | | | | |
| 1. Percentage of Overseas Employment Certificates issued within the prescribed period ³ | | 100% | 100% | 100% | 100% | | | | | 100% | 100% | 100% | 100.00 | 100% | 0.00% | Met Target | |
| 2. Percentage of documented workers with updated and complete information in the database ⁴ | | | | 50% | | | | | | 90% | 90% | 90% | 90% | 90% | 40.00% | Surpassed Target | |
| Overseas Employment Regulatory Program | 302000000 | | | | | | | | | | | | | | | | |
| Outcome Indicators | | | | | | | | | | | | | | | | | |
| 1. Percentage of licensed recruitment and manning agencies compliant with recruitment rules and regulations ⁵ | | | 80% | | | | | | | 100.00% | 100.00% | 99.61% | 100.00% | 99.68% | 19.68% | Surpassed Target | |
| 2. Percentage decrease in the number of illegal recruitment complainants ⁶ | | | | | | | | | | -70.63% | -58.73% | -65.08% | -71.43% | 36.51% | 51.51% | Unmet Target (please see attached justification) | |
| | | | | | | | | | | 107 from 126 complainants based on reformulated 2021 baseline | 52 complainants as compared to 107 from 126 complainants based on reformulated 2021 baseline | 44 complainants as compared to 107 from 126 complainants based on reformulated 2021 baseline | 36 complainants as compared to 107 from 126 complainants based on reformulated 2021 baseline | 172 complainants as compared to 107 from 126 complainants based on reformulated 2021 baseline | | | |

| Particulars | UACS CODE | Physical Targets | | | | | Total | Physical Accomplishments | | | | Total | Variance as of 13=(7-12) | Remarks |
|---|-----------|------------------|----------|----------|----------|-------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------|--------------------------|------------|
| | | 1st Qtr. | 2nd Qtr. | 3rd Qtr. | 4th Qtr. | 7=(3+4+5+6) | | 1st Qtr. | 2nd Qtr. | 3rd Qtr. | 4th Qtr. | | | |
| 1. Percentage of licenses, Special Recruitment Authority and Letter of Acknowledgement issued within the prescribed period ⁷ | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 0.00% | Met Target |
| 2. Percentage of cases filed up to June of the current year disposed by December of the same year ⁸ | | 25% | | | | 25% | 0.00% | 8.17% | 18.85% | 22.50% | 49.52% | 24.52% | Surpassed Target | |
| 3. Percentage of licensed recruitment and manning agencies inspected and assessed ⁹ | | 80% | | | | 80% | 16.07% 172 out of 1,070 agencies | 20.53% 316 out of 1,036 agencies | 26.33% 277 out of 1,052 agencies | 16.07% 174 out of 1,083 agencies | 86.70% 939 out of 1,083 agencies | 6.70% | Surpassed Target | |

Prepared by:

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 Date:

In coordination with:

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 Financial Services Head/Budget Officer
 Date:

Approved by:

BERNARD P. OLALIA
 Agency Head/Department Secretary
 Date:

- Notes:
1. Overall, 94.14% or 1,132 out of 1,193 clients rated POEA as good or better. For 2nd sem, 94.06% or 1,138 out of 1,196 clients rated POEA as good or better.
 2. 6.49% out of 5% or 11,029 out of 8,500 target jobseekers placed thru government hiring from 170,000 baseline.
 3. 2,065,627 OECs issued to OPWs. Preliminary data generated as of 4 Jan 2023.
 4. 90% of OFW database updated.
 5. 3 out of 939 agencies inspected with one or more detected violations
 6. 172 complaints as compared to 107 from 126 complainants based on reformulated 2021 baseline
 7. New License issued=13, SRA issued=3,328, LOA issued=1,388
 8. 49.52% or 515 out of 1,040 new cases received in Jan-June 2022 with 25% target.
 9. 939 licensed agencies inspected and assessed out of 1,083 agencies with valid license as of December.

MEMORANDUM

FOR : MEL L. CANDANO
OIC-Director IV
Strategic Planning Management Services

SUBJECT : **Justification for Unmet Target for GAA FY2022** – 15% Decrease in the number of Illegal Recruitment Complaints


DATE : 31 January 2023

On the above subject, POEA FY2022 – GAA Success indicator (15% Percentage Decrease in the number of Illegal Recruitment Complaints), there were **172 Illegal Recruitment (IR) complainants for FY2022**.

As compared to the 2021 reformulated baseline of 126 IR complainants, the target is 107 IR complainants, registering 36.51% increase.

A decrease in number of complainants were seen during pandemic due to protocols implemented by the IATF, which made face-to-face interactions with clients difficult to carry out, effectively limiting the access of clients to POEA and regional offices' legal assistance services due to travel restrictions. When the authorities eased up the lockdown restrictions in 2021, IR complainants began demanding for face-to-face provision of legal assistance. This trend continued to persist until 2022, which resulted in the influx of victims of IR requesting for legal assistance.

For your consideration.


GERALDINE C. MENDEZ
OIC-Director IV
Migrant Workers Protection Bureau